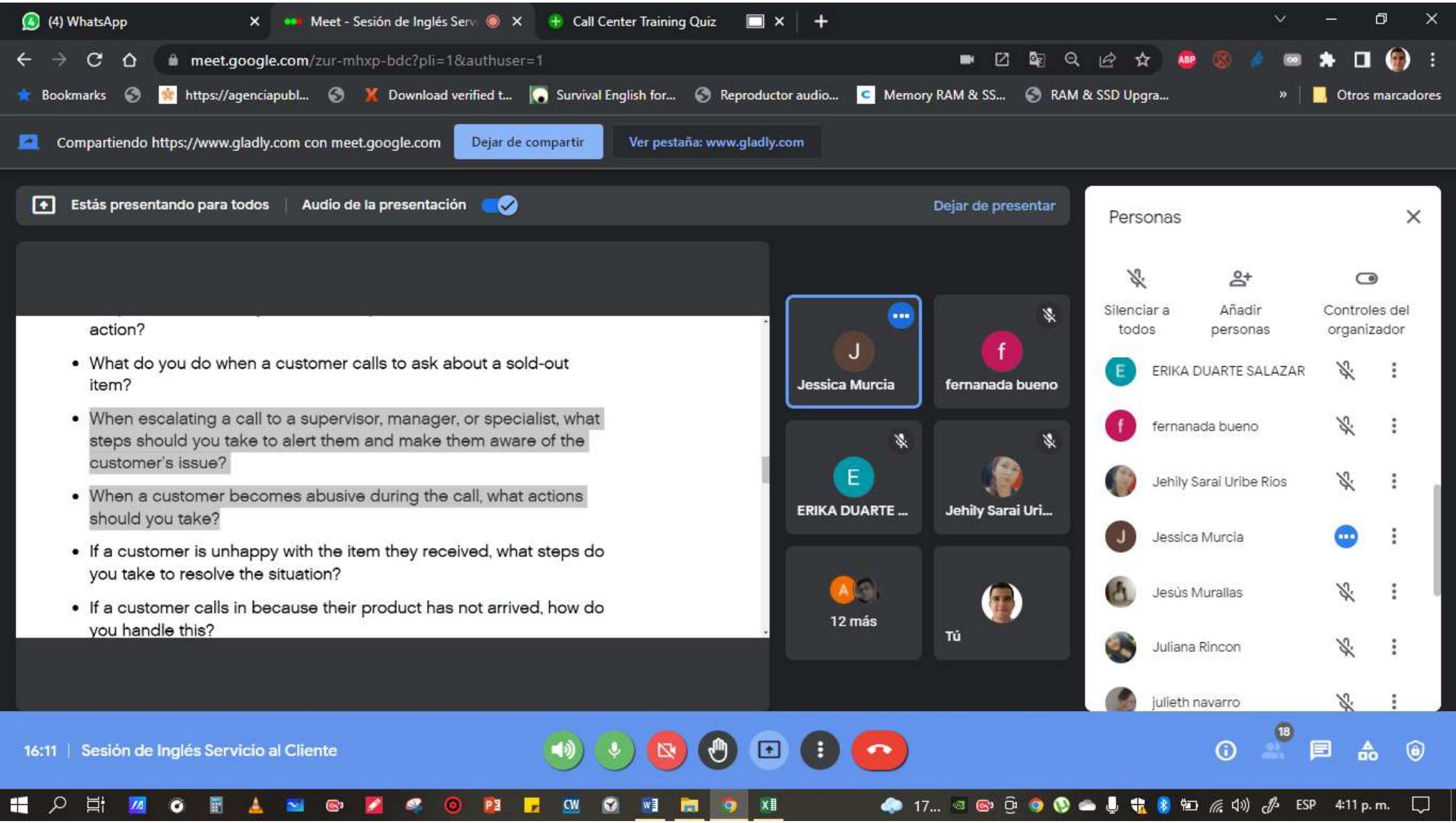

(4) WhatsApp
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action?
What do you do when a customer calls to ask about a sold-out item?
When escalating a call to a supervisor, manager, or specialist, what steps should you take to alert them and make them aware of the customer's issue?
When a customer becomes abusive during the call, what actions should you take?
If a customer is unhappy with the item they received, what steps do you take to resolve the situation?
If a customer calls in because their product has not arrived, how do you handle this?
Jessica Murcia
fernanada bueno
ERIKA DUARTE ...
Jehily Sarai Uri...
12 más
Tú
Personas
Silenciar a todos
Añadir personas
Controles del organizador
ERIKA DUARTE SALAZAR
fernanada bueno
Jehily Sarai Uribe Rios
Jessica Murcia
Jesús Murallas
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18
ESP
4:11 p. m.